



# FAULT FINDING GUIDE

## VALET AQUA RANGE

### VA20HD, VA55HD, VA55IND & VA75IND

Model: .....

Serial no: .....

**NOTE:** Please refer to the machine pictorial in the manual

**MACHINE DOES NOT WORK**

Has the machine worked before?	
Have you checked your power cable and fuse for damage?	
Have you tried the plug in another plug socket?	

**MACHINE IS NOT PICKING UP WATER**

Does the vacuum motor run when switched on?	
Check the machine is not full	
Check that the cloth filter is clean in the tank	
Check the float is clean and not stuck at the top of the dirty water lid	
Check the top cover assembly is not damaged and is fitted correctly	
Check the suction hose for damage and blockages	
Check suction hose is fitted correctly at both ends	
Check the floor tool, upholstery tool and wand for damage and blockages	
Check the squeegee for any damage	

**ADDITIONAL COMMENTS:**

**For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk**

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