



FAULT FINDING GUIDE

VALET BACK PACK II ECO - VBPIIe

Model:

Serial no:

NOTE: Please refer to the machine pictorial in the manual

MACHINE DOES NOT WORK

Has the machine worked before?	
Have you checked your power cable and fuse for damage?	
Have you checked the power cable is fitted correctly to the machine?	
Have you tried the plug in another plug socket?	

MACHINE IS NOT PICKING UP

Does the vacuum motor run when switched on?	
Check the bag is not full	
Check the cloth filter is clean in the tank	
Check both vacuum motor filters are clean	
Check the top cover assembly is not damaged and is fitted correctly	
Check the suction hose for damage and blockages	
Check the suction hose is fitted correctly at both ends	
Check the floor tool, upholstery tool and wand for damage and blockages	
If your machine loses suction whilst in use, check relief value. This can be found on the back of your machine. (Please contact the service desk for more details)	

ADDITIONAL COMMENTS:

For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk

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